

# Crucial Confrontations Tools For Resolving Broken Promises Violated Expectations And Bad Behavior

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Move from "thinking about it" to "got it" with a regular discussion of Crucial Confrontations: Tools for Resolving Broken Promises; violated expectations, and Bad Behavior Organize a small group of family members, friends, coworkers, or colleagues, and hold a weekly discussion Here's a short list of questions to get you started:

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